

EMERGENCY ONLY PHONES AND DEVICES POLICY

In an effort to maintain a safe campus, Brunswick Community College (BCC or the College) maintains emergency and blue light call box courtesy phones, which are prominently marked direct line devices to emergency response. These phones are located in strategic locations and may be used to immediately contact emergency services (911) with the push of a button. When calls are placed from these phones/devices, the county's emergency services will dispatch Deputies from the Brunswick County Sheriff's Office at BCC and other supports such as fire fighters or an ambulance for medical assistance as needed. Callers can describe the emergency by talking into the device, or if the caller cannot respond for any reason, the responding public safety officer will know the location of the emergency and will be dispatched regardless.

PROCEDURE

The locations for the two-way call boxes include one in parking lot 7 and two in the Dinah E. Gore Fitness and Aquatics Center pool area. Locations for placement of additional call boxes are provided by the Commanding Sergeant of the Brunswick County Sheriff's Office at BCC, at least annually, via the College Risk Assessment Survey. The College will determine the location of additional or replacement call boxes on the basis of risk, taking into account needs such as remote, high-traffic or common areas, known locations where past crimes have been committed, or locations specifically recommended by Brunswick County Sheriff's Office personnel.

Maintenance and testing of the call boxes is conducted at least annually or more often as need dictates. The College community is informed of the emergency call boxes with information found on the webpage "Campus Safety and Sheriff's Office at BCC".

Once individuals have called for emergency response via these devices, they should stay in the area but only if it is safe to do so. These devices should be used to report suspicious activity, fires, medical emergencies, to report a crime, or anytime an individual feels unsafe. These devices should **not** be used to request non-emergency assistance such as help with a flat tire or freeing keys from a locked vehicle. In those types of instances, callers should contact the non-emergency line for the Brunswick County Sheriff's Office at BCC at 910-755-7330 for assistance.